

ICETECH



Integrators

940 W North Ave, Baltimore; MD 21217
E-Mail: support@icetech.net

Orders (410) 225-3117
Fax (410) 225-3120

Hours: Mon-Thurs 9am-6pm E.S.T Fri 9am 2pm

24 Hr. Info - Orders - Quotes at: <http://www.icetech.net>

RMA REQUEST Form

DATE

SHIP FORM		
Dealer		
Contact		
Street		
City	State	Zip
Telephone		
Fax Number		

Direct all correspondence to:

Icetech Inc.
RMA Department
Fax Number: (410) 225-3120

Copy of invoice MUST BE INCLUDED

	PRODUCT DESCRIPTION #	INVOICE #	SERIAL #	PROBLEM
1				
2				
3				
4				
5				
6				

PLEASE CHECK ONE OF THE FOLLOWING: _____

- REPAIR
- EXCHANGE
- CREDIT

Date Submitted: _____

RMA number: _____

Date RMA # assigned: _____

COMMENTS

Note: All merchandise must be shipped prepaid. No collect shipments will be accepted. We do not cross-ship. When Returning merchandise be sure to write the RMA # on all cartons and correspondence. Merchandise must be returned with all original packaging and contents, including cables, manuals, copy of invoice, etc. RMA approvals or based on available return allowance and eligibility of product and is subject to declination. **RMA REQUEST**